

KINDLY**HOME****ABOUT US****CONTACT****BOOK A DEMO**

PRIVACY POLICY

LAST UPDATED: JAN 9, 2026

This Privacy Policy explains how Kindly Tech, Inc. (“Kindly,” “we,” “us”) collects, uses, and shares personal data when you access or interact with Kindly’s technology platform and related services (the “Services”).

1. Who Kindly Is (and Is Not)

Kindly is a technology provider that offers software infrastructure to nonprofit, charitable, and other mission-driven organizations, including organizations that are not classified as U.S. 501(c)(3) entities, and their partners such as Volunteer Management Systems (“VMSs”).

Kindly:

- does not operate as a charity or donor-advised fund;
- does not process payments or hold charitable funds;
- does not act as a payment processor or merchant of record.

Payments, donations, and treasury services are handled by partner organizations and regulated third-party providers under their own terms and privacy policies.

2. How You May Interact with Kindly

You may interact with Kindly:

- directly, via Kindly-operated interfaces (e.g., donate.kindly.org); or
- indirectly, through an organization or VMS with which you already have a relationship.

Depending on the context, Kindly may act:

- as a data processor on behalf of an organization or VMS; or
- as an independent controller for limited platform-level purposes such as security, analytics, and service operation.

3. Information We Collect

a.

- name, email address, or other identifiers;
- engagement, volunteer, or participation metadata;
- organization, event, or program affiliation.

Partner organizations are responsible for obtaining any required notices or consents.

b. Information You Provide Directly

When you interact directly with Kindly, we may collect:

- contact information (such as an email address);
- information you submit through forms or communications;
- identifiers required to provide the Services.

c. Automatically Collected Information

We collect limited technical and usage data, including:

- IP address, device and browser type;
- pages viewed, interactions, and timestamps;
- cookies or similar technologies used for functionality, security, and analytics.

Kindly does not use personal data for behavioral advertising.

4. How We Use Information

Kindly uses personal data only to:

- operate, maintain, and secure the Services;
- enable contextual prompts and engagement features;
- provide aggregated or organization-level analytics and reporting;
- comply with legal and regulatory obligations.

Kindly does not sell personal data.

5. Cookies and Analytics

Kindly uses cookies and similar technologies for:

- essential functionality;
- security and fraud prevention;
- aggregated usage analytics.

You can control cookies through your browser settings. Disabling cookies may affect certain features.

6. Sharing of Information

- where required by law, regulation, or legal process;
 - in connection with a merger, acquisition, or similar transaction.
- Kindly does not share personal data for third-party direct marketing.

7. Payments and Financial Data

Kindly does not collect or store payment card or bank account information. All payment-related data is handled by third-party payment and treasury providers under their own privacy policies.

8. Data Retention

Kindly retains personal data only for as long as necessary to:

- provide the Services;
- meet contractual or legal obligations;
- resolve disputes and enforce agreements.

Retention periods may vary based on partner requirements and applicable law.

9. Security

Kindly uses reasonable administrative, technical, and organizational safeguards to protect personal data.

No system can be guaranteed to be completely secure.

10. Children's Privacy

The Services are not directed to children under the age of 13. Kindly does not knowingly collect personal data from children under 13.

11. Your Rights and Choices

Depending on your location and applicable law, you may have rights to:

- access, correct, or delete personal data;
- restrict or object to certain processing.

Where data is processed on behalf of a partner organization, requests may need to

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Kindly may process personal data in the United States and other jurisdictions where its service providers operate, subject to appropriate safeguards.

13. Changes to This Policy

We may update this Privacy Policy from time to time. Material changes will be posted on our website or communicated through the Services.

14. Contact Us

For privacy-related questions, contact: support@kindly.org

**READY TO CONNECT YOUR
VOLUNTEERS AND DONORS?**

Join nonprofits using Kindly to make giving as easy as showing up.

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Generosity that
grows.

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