

## **Privacy Statement:**

Your privacy is very important to us. This Privacy Policy is for the benefit of and may be enforced by Persolvent and its service providers ("Service Providers"). The privacy practices of this statement apply to our services available under the domain and sub-domains of this website (the "Site"). By using this website, you agree to be bound by the terms and conditions of this Privacy Policy. If you do not agree please do not use or access our Site. Persolvent and the Service Providers are collectively referred to in this Privacy Policy as "we", "us" or "our". In this Privacy Policy, "you" or "your" means any person or entity using the Site, as well as any person or entity whose personal or payment information you enter in to the Site.

We do not sell or rent your personal information or the information of your clients to third parties for their marketing purposes. Please read this privacy policy to learn more about the ways in which we use and protect your personal information or the information of your clients. We want you to fully understand our privacy practices.

This Privacy Policy describes the information, as part of the normal operation of our services, we collect from you and what may happen to that information. Although this policy may seem long, we have prepared a detailed policy, because we believe you should know as much as possible about our practices, so that you can make informed decisions. By accepting the Privacy Policy and any other agreement presented to you on the Site, you expressly consent to our use and disclosure of your personal information in accordance with this Privacy Policy. This Privacy Policy is effective upon your acceptance of the policy during registration for new registering users, and is otherwise effective on September 1, 2016 for all users.

## **Information Collection**

Our primary purpose in collecting personal information is to provide you with a safe, smooth, efficient, and customized experience. This allows us to provide services and features that most likely meet your needs, and to customize our service to make your experience safer and easier. We only collect personal information about you that we consider necessary for achieving these purposes.

We may automatically track certain information based upon your behavior on the Site. We use this information to do internal research on our users' demographics, interests, and behavior to better understand, protect and serve you and our community. This information may include the URL that you just came from (whether this URL is on the Site or not), which URL you next go to (whether this URL is on the Site or not), your computer browser information, and your IP address.

If you send us personal correspondence, such as emails or letters, or if other users or third parties send us correspondence about your activities on the Site, we may collect such information into a file specific to you.

## **Communications from the Site**

There are a number of scams and threats on the Internet today in which a customer is requested to provide confidential information by someone impersonating a service provider. Therefore, it is important to understand when and how we will contact you. We may contact you via email, live Internet chat service, by letter, or by telephone. You should never provide any account or personal information to any one representing them as our representative unless you are certain of their identity. The best way to do this is to initiate the contact with us yourself using contact information published on our website. If you have any questions or concerns relating to a communication from us, or believe that you have been the victim of a scam, please contact us using the phone number or email address listed on our website or provided at the end of this policy.

## **Sharing Information**

Though we make every effort to preserve user and client privacy, we may need to disclose personal information when required by law wherein we have a good-faith belief that such action is necessary to comply with a current judicial proceeding, a court order, or legal process served on our website.

Service Providers may request certain information from us in regards to card transactions. Full details of these requirements are contained in your merchant processing agreement.

In the event Persolvent or Service Provider goes through a business transition, such as a merger, being acquired by another company, or selling a portion of its assets, or in the event that Persolvent designates a new third-party service provider, users' personal information will, in most instances, be part of the assets or data, and, as applicable, may be transferred.

### **Links**

This website may contain links to other sites. Please be aware that we are not responsible for the privacy practices of such other sites. We encourage you to be aware when you leave our Site and to read the privacy statements of each and every website that collects personally identifiable information. This privacy statement applies solely to information collected by this website and associated web pages.

### **Security**

This website takes every precaution to protect your information. When you submit sensitive information via the website, your information is protected both online and off-line. Information is transmitted using SSL encryption and our website and associated web pages are hosted in Payment Card Industry Data Security Standard (PCI DSS) compliant environment(s).

### **Notification of Changes**

If we change our privacy policy, we will post the changes to this privacy statement, the homepage, and other places we deem appropriate so you are aware of what information we collect, how we use it, and under what circumstances, if any, we disclose it. If, however, we will use your personally identifiable information in a manner different from that stated at the time of collection, we will notify you by posting a notice on our Site for 30 days.

### **Contact Information**

If you have any questions or suggestions regarding our privacy policy, please contact us using one of the below methods:

Phone: (800) 838-9699  
Fax: (866) 578-5253  
Email: [support@Persolvent.com](mailto:support@Persolvent.com)  
Address: 940 Hastings Avenue  
St. Paul Park, MN 55071  
Website URL: [www.persolvent.com](http://www.persolvent.com)

